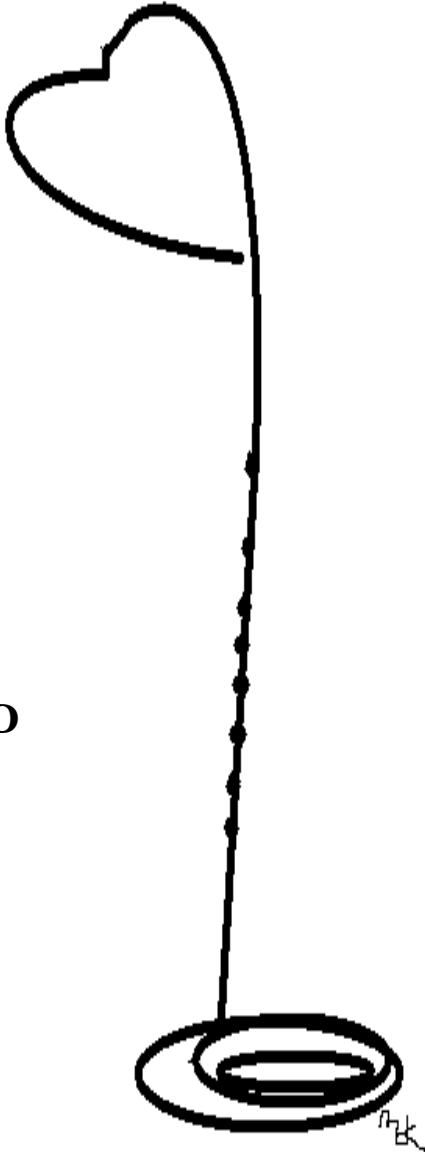


**REAL LIFE AID**

**A RESOURCE**

**FOR PEOPLE**

**IN NEED**



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## **EMERGENCY HOTLINES**

### **ABUSE**

Child at Risk Hotline (Child Abuse) . . . . .	800-792-5200
Elder Abuse (Senior Citizens) . . . . .	800-922-2275
Mass. Coalition of Domestic Violence . . . . .	877-785-2020
Voices Against Violence (Rape Crisis) . . . . .	800-593-1125

### **EMERGENCY SERVICES**

American Red Cross (Fire/Disaster) . . . . .	617-274-5200
Franklin Fire Department . . . . .	911 or 528-2323
Franklin Police Department . . . . .	911 or 528-1212
National Runaway Switchboard . . . . .	800-786-2929
Poison Control Center . . . . .	800-222-1222
Samaritans (Suicide Helpline) . . . . .	877-870-4673
Samaritans (Teenage Helpline) . . . . .	800-252-8336
24-Hour Emergency Psychiatric Outreach . . . . .	800-294-4665

### **HEALTH**

AIDS Action Committee Hotline . . . . .	800-235-2331
Lead Poisoning Hotline . . . . .	800-532-9571

### **SUBSTANCE ABUSE**

CAB Health & Recovery . . . . .	978-968-1700
Cocaine Hotline . . . . .	888-268-9124
Division of Substance Abuse . . . . .	800-327-5050

### **OTHER**

Disabilities Information Center . . . . .	617-723-8455
Food Pantry . . . . .	508-528-3115

## **FRANKLIN BASED RESOURCES**

### **Franklin Adult Education**

Franklin Public Schools  
Franklin, MA 02038

SERVICES: Courses and descriptions along with registration and payment instructions available online. Online courses available at: [www.ed2go.com/franklined](http://www.ed2go.com/franklined). A wide range of educational, self-improvement, social and recreational courses are available.

FEES: Vary.  
PHONE(S): 508-541-2100, x-3178  
WEBSITE: <http://cfweb.smartedu.net/III>

### **FISH of Franklin**

P.O. Box 396  
Franklin, MA 02038

SERVICES: Volunteer-provided services to shut-ins, elderly and others in need. Services include emergency help, transportation, child care, meal preparation, companionship, reading, FISH-Line for friendly reassurance. Excellent volunteer opportunity. They can also be used by "Latchkey" children for telephone reassurance.

PHONE(S): 508-528-2121  
HOURS: 24-hour phone line.

### **Franklin Recreation Department**

150 Emmons Street  
Franklin, MA 02038

SERVICES: The Recreation Department is committed to provide quality recreational programs and facilities to the residents of Franklin. The Recreation Department is a

service-based department. We work interactively with local sports associations, school departments, individual Town residents, private groups, church and civic groups, as well as other Town departments.

Recreation is responsible for scheduling all fields, playgrounds, and courts. The Recreation Department serves the residents in the area of recreation and leisure services.

Our department handles everything from sporting activities for children, to families in need.

FEES: Varies according to program.  
Assistance Fund Available.  
PHONE: 509-520-4909  
WEBSITE: [www.franklin.ma.us/recreation](http://www.franklin.ma.us/recreation)

### **Franklin Senior Center**

10 Daniel McCahill Street  
Franklin, MA 02038

SERVICES: The Senior Center offers a full range of recreational, and support services. The Common Ground Café serves breakfast and lunch daily. The Center also houses a Supportive Day Program, Health Programs and screenings, a Dial a Ride program, recreational day trips, the "Are you OK?" telephone reassurance program and other support for residents over the age of 59. Contact the Program Coordinator, the SHINE or Social Services Coordinator, or the Director for more information.

RESTRICT: 59 years old or older.  
FEES: Minimal charges or free  
according to programs/services.  
PHONE(S): 508-520-4945  
HOURS: Monday-Friday, 8:30 - 4:00  
WEBSITE: <http://franklinma.virtualtownhall.net/Pages/Fr>

**Call-A-Teen**

Recreation Department  
150 Emmons Street  
Franklin, MA 02038

**SERVICES:** Provides a year-round odd job, babysitting, youth employment and referral program for Franklin youths ages 11-16. This program provides services to private homeowners, parents and business people in Franklin. We have listings of youths who are responsible, willing and anxious to work. To obtain an application for work or to get workers, contact the Franklin Recreation Department.

**RESTRICT:** Franklin residents only.  
**FEES:** None.  
**PHONE:** 508-520-4909

**Franklin Food Pantry, Inc.**

43 West Central Street  
Franklin, MA 02038

**SERVICES:** Food pantry serving low-income Franklin and area residents. Food baskets consisting primarily of non-perishables, canned and boxed foods are distributed to needy families on an either once or twice per month basis. No fee is charged for services. Free Farmers' Market on Mondays 4 – 6 pm for clients during season. Referral services and emergency assistance

**PHONE(S):** 508-528-3115  
**HOURS:** Tuesday - Friday, 9:00 a.m.-  
1:00 p.m. (Seasonal - Mondays  
4pm – 6 pm)

**WEBSITE:** [www.franklinfoodpantry.blogspot.com](http://www.franklinfoodpantry.blogspot.com)

### Friends of Franklin

Franklin, MA 02038

SERVICES: A volunteer community support program that provides food baskets, clothing and toys to needy Franklin residents, primarily during holidays. May also provide occasional emergency assistance.

PHONE(S): 508-528-5658

### Hockomock Area YMCA – Bernon Family Branch

45 Forge Hill Road  
Franklin, MA 02038

SERVICES: Not for profit charitable community service organization of men, women, and children of all ages, ethnic origins, religious affiliations, and socioeconomic levels united in a common effort to positively influence the quality of life of members, families, and communities. The YMCA's Reach Out for Youth & Families offers financial assistance and guarantees that all those from our community can benefit from programs and services, regardless of ability to pay. The Bernon Family Branch offers child care, youth and adult fitness programs, youth camp experiences, arts & humanities classes, aquatics, dance, sports, teen activities, and health and wellness programs and more.

Restrict: None

FEES: Memberships Available,  
Financial Assistance Available

PHONE(S): 508-528-8708

HOURS: Mon-Fri 5:15am-9:30pm  
SAT 6:00am-6:00pm  
SUN 8:00am-6:00pm

WEBSITE: [www.hockymca.org](http://www.hockymca.org)

### Neighbor Brigade

SERVICES: A helping hand in times of crisis. A non-profit organization dedicated to helping communities quickly mobilize to help neighbors during times of temporary crisis. Brigade consists entirely of neighborhood volunteers who step in to help where immediate family and friends cant do it all. Services include preparing and delivering meals, providing rides for medical appointments, running quick household errands, offering a friendly hand where needed. Help is delivered free of charge.

WEBSITE: [www.neighborbrigade.org](http://www.neighborbrigade.org)

### Random Smile Project

PO Box 13  
Franklin, MA 02038

SERVICES: Random Smile has 3 divisions to assist, recognize, and promote community involvement: With **Private Smile** we're able to offer temporary assistance to families or individuals going through difficult circumstances. Food, clothing, and temporary daycare assistance are just an example of what we can offer. If you know of someone who may need assistance, visit our website to nominate someone and tell us about it. BOTH your name and the nominees name will be kept anonymous. With **Public Smile** we're able to recognize "unsung heroes" in our community. Do you know anyone who has gone above and beyond to help someone else or who is a positive influence in the community? A teacher running special after school programs on their own time, or a neighbor who helps out their

elderly neighbors after a snowstorm? No matter how big or how small the act of kindness is, we want to know. Visit our website to nominate someone. In **Youth Smile**, we have an army of kids (grades 1-12) ready to do whatever you need. We believe that if children get started in community service at an early age, their experiences will help to build a foundation that will stay with them. Cleaning up neighborhoods, raking leaves, volunteering at events are examples of things we can do. If you have an idea we'd love to hear from you. We are a true "grass roots" community non-profit corporation.

PHONE(S): 508-728-7850

WEBSITE: <http://randomsmile.org>

### **St. Vincent DePaul Society**

St. Mary's Church  
Church Square  
Franklin, MA 02038

**SERVICES:** The St. Vincent DePaul Society is an international fellowship of Catholic men and women who volunteer to try to help and support those in need. They can provide emergency food, fuel or other assistance to families. Callers must set up an appointment where trained volunteers will come and visit their homes to discuss their family's needs.

**RESTRICT:** The Society provides assistance without regard to religious or other individual differences.

**FEES:** None.

**PHONE(S):** 508-528-0020 (Rectory)

**HOURS:** Monday-Friday, 8:00 -5:00 pm

**WEBSITE:** [www.stmarysfranklin.org](http://www.stmarysfranklin.org)

## **Veterans' Services**

### **Franklin Veterans' Agent**

10 Daniel McCahill Street  
Franklin, MA 02038

**SERVICES:** In conjunction with the Massachusetts Department of Veteran's Services, Franklin's Veterans' Agent will assist veterans and their dependants in determining eligibility for benefits and financial assistance; check to assure applications for state sponsored benefits are completed, filed, and maintained; conduct in-home visits to veterans who are disabled and in need of assistance with required paperwork such as income information and verification, pension receipts, rent receipts, and verification of dependants, etc.; or offer a friendly ear to veterans that come in and only need someone to talk to. In conjunction with the US Department of Veterans Affairs Medical Centers, we arrange medical appointments and transportation.

**PHONE(S):** 508-520-4973

**HOURS:** Monday – Friday 8:30 – 4:00

**WEBSITE:**

[http://franklinma.virtualtownhall.net/pages/franklinma\\_veterans/index](http://franklinma.virtualtownhall.net/pages/franklinma_veterans/index)

## **ADVOCACY GROUPS**

### **AIDS Action Committee/AIDS Action Line**

75 Amory Street  
Boston, MA 02119

**SERVICES:** Information and referrals. This is part of an AIDS Action Committee, providing various services including: advocacy support groups, legal counseling, financial assistance and counseling, networking, transportation, practical support

services, moving, donations, housing, holistic therapy, pastoral counseling, counseling referrals and meals delivery.

**FEES:** Varies depending on service; free hotline.

**PHONE(S):** 617-437-6200  
617-437-1394 (TTY)

**HOTLINE:** 800-235-2331 (24 hours)

**HOURS:** Monday-Thursday, 9 am-8 pm  
Friday, 9 am.-5 pm

**WEBSITE:** [www.aac.org](http://www.aac.org)

### **Massachusetts Advocates for Children**

25 Kingston Street, 2nd Floor  
Boston, MA 02111

**SERVICES:** Advice given over the phone regarding student's rights, special education, child health, juvenile justice. Helps parents and students become advocates for their educational and other rights. Mainly special education advocacy.

**RESTRICT:** Income guidelines and geographical boundaries.

**PHONE(S):** 617-357-8431

**WEBSITE:** [www.massadvocates.org](http://www.massadvocates.org)

### **Massachusetts Office of the Child Advocate**

One Ashburton Place  
Boston, MA 02108

**SERVICES:** The goal of the OCA is to ensure that every child involved with child welfare or juvenile justice agencies in Massachusetts is protected from harm and receives appropriate and effective services delivered in a timely and respectful manner. One of the most important tasks for state government involves protecting the safety



and healthy development of children who need additional support. Please look through our website to learn more about the work of the OCA and to contact us with your input as to what issues should be our highest priorities. You can also use our complaint form to alert our office to situations that warrant review. While we may not be able to address every situation, we take all concerns seriously. Please let us know if your concerns involve more than one state agency. **The OCA does NOT provide emergency responses to reports of child abuse and neglect. Please report claims of child abuse or neglect immediately by calling the [Department of Children and Families \(DCF\) Hotline at 1-800-792-5200.](#)**

PHONE(S): 866-790-3690

WEBSITE: [www.Mass.Gov/childadvocate](http://www.Mass.Gov/childadvocate)

### **South Norfolk County Association for Retarded Citizens**

789 Clapboardtree Street  
Westwood, MA 02090

SERVICES: To advocate the rights of persons with mental retardation or developmentally disabled citizens of the South Norfolk communities and the Metro-Boston area. There is a day habilitation center, community residences, family and clinical resource services, social, recreational, and citizens' advocacy and respite care. They also promote local work opportunities.

FEES: Varies

PHONE(S): 781-762-40091

WEBSITE: [www.sncarc.org](http://www.sncarc.org)

### **The Adoption Connection**

11 Peabody Square  
Peabody, MA 01960

SERVICES: Offers support to adoptees and birthparents. Helps in the search for birthparents or adopted children. Regularly participates in efforts aimed at public education. Takes part in and coordinates pre-adoption and post-adoption parenting instruction. Regular search workshops are held.

FEES: Varies.

PHONE(S): 978-532-1261

HOURS: Monday-Friday, 8am-4pm

WEBSITE: [www.adoptionconnection.qpg.com](http://www.adoptionconnection.qpg.com)

### **Urban League of Eastern Massachusetts**

88 Warren Street  
Boston, MA 02119

SERVICES: Interracial, non-profit community services. Uses social works, economics, law, and other disciplines to secure equal opportunities for African-Americans and other minorities throughout central Massachusetts. Positive Futures Program, Young Fathers Program and other youth programs. Employment Resources Center, Scholarship Builder program. Part of national organization of Urban Leagues.

FEES: None.

PHONE(S): 617-442-4519

HOURS: Monday-Friday, 9am-5pm

WEBSITE: [www.ulem.org](http://www.ulem.org)

### **BASIC NEEDS**

### **Catholic Charities West**

126 Main Street, Room 6

Milford, MA 01757

**SERVICES:** Basic emergency needs. Assists with rent, mortgage, and utility assistance and offers food pantry services. Division of Catholic Charities, 51 Sleeper Street, Boston, MA 02210

**RESTRICT:** None, non-sectarian services.

**FEES:** Many services free.

**PHONE(S):** (508) 478-9632 (Milford)

(617) 482-5440 (Boston)

**WEBSITE:** [www.ccab.org](http://www.ccab.org)

## **COUNSELING/MENTAL HEALTH SERVICES**

### **24 Hour Psychiatric Emergency Service**

South Central/Blackstone Valley  
14 Prospect Street  
Milford, MA 01757

**SERVICES:** Intervention in psychiatric emergencies, evaluate persons undergoing such emergencies and arrange for psychiatric inpatient hospitalization, respite services or the delivery of or referral to other services if necessary. Service provided through Blackstone Valley Community Care supported by Milford Regional Medical Center, a full-service community hospital affiliated with University of Massachusetts Medical Center.

**PHONE(S):** 508-473-1190 (24 Hours)

### **Arbour Counseling Services,**

38 Pond Street, Suite 101  
Franklin, MA 02038

**SERVICES:** The Franklin Center

offers individual, couple, family, and group counseling for all ages, emergency assessments and responsive assistance during times of crisis, individual treatment plans developed in close collaboration with patients' and referrers' goals and needs. Primary therapists work to coordinate all treatment issues and to maintain communication with other involved professionals. Also, offers evaluation and treatment of anxiety, depression, and stress-related issues. The Franklin Center also specializes in the following areas: • ADD/ADHD • Adolescent Girls Psychotherapy Group • Child and Adolescent Psychiatry • Court-Referred Evaluations for Adults and Adolescents • Developmental Disabilities • Dialectical Behavior Therapy (DBT) • Dual Diagnosis • Early Childhood Evaluations and Consultations • Gay and Lesbian Issues • Geropsychiatry • Psychological Testing • Psychopharmacology • School-Related Issues • Special Needs • Trauma Services • Women's Issues.

**FEES:** Most health insurances accepted.

**PHONE(S):** 508-528-6037

**WEBSITE:** [www.arbourhealth.com](http://www.arbourhealth.com)

### **Center for Community Counseling**

32 Common Street  
Walpole, MA 02081

**SERVICES:** Multi-service center for family treatment for adult and adolescent substance abuse, school adjustment problems, marital conflict, children's behavioral problems, anxiety, depression, crisis intervention. After initial assessment, an individual family treatment plan is

developed. Individual therapy and parental support groups are also offered.

FEES: Sliding fee, services provided regardless of ability to pay.  
PHONE(S): 508-668-3223  
HOURS: By appointment.

**Massachusetts Society for the Prevention of Cruelty to Children (MSPCC)**

99 Summer Street  
Boston, MA 02110

SERVICES: services for children and families, Military Families Program for families where a parent is deployed. Adoption & Foster parent support, child abuse, abuse prevention, family support, Build a Nest program, youth, parent and group counseling and other emergency services.

PHONE(S): 617-587-1500  
WEBSITE: [www.mspcc.org](http://www.mspcc.org)

**Wayside Youth & Family Support Network**

1 Frederick Abbott Way  
Framingham, MA 01701

SERVICES: Wayside is dedicated to achieving the highest standards of quality and integrity in providing leading edge counseling, family support, residential and educational services for building strength, hope and resiliency in youth, families and communities A full-service child, individual, couple and family and group counseling agency. Mental health, substance abuse, trauma, & behavioral difficulties. Adolescent Residential and structured day and group home programs.

FEES: Insurance and Medicaid accepted. Sliding scale for clients without insurance  
PHONE(S): 508-879-9800  
WEBSITE: [www.waysideyouth.org](http://www.waysideyouth.org)

**EDUCATION**

**Better Business Bureau of Boston**

235 West Central Street, Suite 1  
Natick, MA 01760-3767

SERVICES: Inquiry service for persons contemplating doing business with new, unknown, or distant companies. Factual reports on charitable solicitations, promotion of truth in advertising, investigation of consumer complaints.

PHONE(S): (508)652-4800  
WEBSITE: <http://boston.bbb.org>

### **Consumer Credit Counseling Services**

8 Winter Street  
Boston, MA 02108

**SERVICES:** Information, counseling and advice for those who are facing credit problems, collection action or possible foreclosure. Can assist in financial counseling and setting up repayment plans. There are no attorneys. Also provides budgeting, money management aid, debt management aid and housing counseling.

**FEES:** No charge to speak to counselor.

**PHONE(S):** 866-889-9347 (24 hours)

**WEBSITE:** [www.creditcounseling.org](http://www.creditcounseling.org)

### **Norfolk County 4-H, Cooperative Extension**

Umass Extension 4h Youth Development  
Prg. Norfolk County Agricultural High School  
400 Main Street  
Walpole, MA 02081

**SERVICES:** 4-H is a youth activity and exploration group. Activities focus on a club experience directed by a volunteer leader. There are a variety of project areas to meet a variety of youth and adult interests. Cooperative Extension, the 4-H sponsor, is an agricultural technical assistance program supported by the University of Massachusetts.

**RESTRICT:** Must be at least 9 years old.

**PHONE(S):** 508-668-9793, 781-769-8355

**WEBSITE:** [www.mass4h.org](http://www.mass4h.org)

### **ELDER AFFAIRS**

#### **Executive Office for Elder Affairs**

One Ashburton Place, 5th Floor  
Boston, MA 02108

**SERVICES:** Part of the Massachusetts State Government. This office has a hotline to report elder abuse. Referrals and information and services available on housing, home care, health care, meals and nutrition, care giver support and state and federal regulations.

**PHONES:** (617)-727-7750

(800)-882-2003 (MA only)

(800)-872-0166 (TTY)

**HOTLINE:** (900)-922-2275 (V/TDD)

**WEBSITE:** [www.Mass.Gov/Elders](http://www.Mass.Gov/Elders)

#### **Franklin Senior Center**

10 Daniel McCahill Street  
Franklin, MA 02038

**SERVICES:** The Senior Center offers a full range of recreational, and support services. The Common Ground Café serves breakfast and lunch daily. The Center also houses a Supportive Day Program, Health Programs and screenings, a Dial a Ride program, recreational day trips, the "Are you OK?" telephone reassurance program and other support for residents over the age of 59. Contact the Program Coordinator, the SHINE or Social Services Coordinator, or the Director for more information.

**RESTRICT:** 59 years old or older.

**FEES:** Vary according to specific programs and services. Most services are free.

PHONE(S): 508-520-4945  
HOURS: Monday-Friday 8:30am-4:00 pm  
WEBSITE:  
[http://franklinma.virtualtownhall.net/pages/franklinma\\_Senior/index](http://franklinma.virtualtownhall.net/pages/franklinma_Senior/index)

### **Tri-Valley, Inc.**

10 Mill Street  
Dudley, MA 01571

SERVICES: Comprehensive services for age 60+, younger people with disabilities and caregivers, including: transportation, chores, shopping, laundry, personal care, friendly visitor, companion, telephone reassurance, congregate and home-delivered meals, adult family care, respite, protective services, crisis intervention, emergency shelter, information and referral, assessment and home health services.

RESTRICT: Age 60+  
FEES: Sliding scale or no fee.  
PHONE(S): (800)-286-6640  
(508)949-6654 (TDD)  
ELDER ABUSE HOTLINE: 800-922-2275  
HOURS: Monday-Friday 8:30a-5:00 pm  
WEBSITE: [www.trivalleyinc.org](http://www.trivalleyinc.org)

## **EMPLOYMENT SERVICES**

### **Employment and Training Resources Career Center**

275 Prospect Street, P.O. Box 740  
Norwood, MA 02062

SERVICES: Career guidance, career resource library, computer learning lab, education/training opportunities, e-mail access, employer recruitments, internet access, job referral & placement, job search workshops, labor market information,

personalized veterans' services, psychological counseling, resume development, self-assessment, self-directed job and training/searches -unemployment claims assistance. Part of the Commonwealth of Mass Executive Office of Labor and Workforce Development.

PHONE(S): 781-769-4120  
HOURS: Mon.–Thurs. 8:00am-5:00 pm  
Friday 9:30 am - 5:00 pm  
WEBSITE: [www.etrcc.com](http://www.etrcc.com)

### **Workforce Central Career Center**

425 Fortune Blvd. Suite 201  
Milford, MA 01757

SERVICES: Referrals to training opportunities · career planning, resume development · job search workshops · labor market information · testing services · access to America's Job and Talent Bank · self-directed job search at the center resource library · counseling · veterans services · fax and copy machine accessibility · unemployment insurance, referral to other agencies and supportive services. Part of the Commonwealth of Mass Executive Office of Labor and Workforce Development.

PHONE(S): 508-478-4300,  
508-478-1887 (TTY)  
HOURS: Monday-Thurs. 8:30am-5:00pm  
Friday, 9:30 am - 5:00 pm  
WEBSITE: [www.workforcecentralma.org](http://www.workforcecentralma.org)

### **Massachusetts Rehabilitation Commission**

Home National Office Plaza  
100 Medway Road, Suite 102  
Milford, MA 01757

**SERVICES:** We assist individuals of all disabilities to go to work. If you are unemployed or underemployed, you may be able to benefit from vocational services. All Vocational Rehabilitation consumers must reside in Massachusetts and be eligible to work in the United States. Any individual with a disability can inquire about obtaining services. Friends, relatives, and health care providers can also refer an individual to MRC. Our services are designed to assist individuals with disabilities to make informed choices about work. We have two easy ways you can start this process. Call (508) 478-0700 and ask for the Counselor On Duty. The C.O.D. will help you to complete a short telephone inquiry and will schedule an in-office orientation. Walk in to our office between the hours 8:00 am and 5:00 pm (Monday-Friday) and ask for the Counselor On Duty. Part of the Commonwealth of Mass Executive Office of Health and Human Services. We offer: Job Seeking Skills Groups, Monthly in office GATB testing, Monthly in office COPS testing.

**PHONE(S):** 508-478-0700 (TTY)  
**HOURS:** Monday-Friday 8:00 -5:00 pm  
**WEBSITE:** [www.mass.gov/mrc](http://www.mass.gov/mrc)

## **ENERGY ASSISTANCE PROGRAMS**

### **Self Help, Inc.**

1362 Main Street (Energy Office)  
Brockton, MA 02301

**SERVICES:** This multi-service community action program (CAP) provides fuel assistance, free home weatherization and other services to income eligible area residents.

**RESTRICT:** Must be eligible according to Federal guidelines.

**PHONE(S):** 508-588-5440  
800-225-0875

**WEBSITE:** [www.selfhelpinc.org](http://www.selfhelpinc.org)

## **FAMILY & CHILDREN SERVICES**

### **Child Care Resources and Referral**

799 West Boylston Street  
Worcester, MA 01606

**SERVICES:** Information and referral for children's aid and family services. Department of Early Education and Care subsidy management, information on child care choices, inclusive programming for children with special needs, parenting and/or family support.

**PHONE:** 508-856-7930

**WEBSITE:**  
[www.sevenhills.org/affiliates/childCareInfoRef.php](http://www.sevenhills.org/affiliates/childCareInfoRef.php)

### **Guild of St. Agnes**

133 Granite Street  
Worcester, MA 01604

**SERVICES:** Childcare, comprehensive and family-oriented developmental early childhood education programs for children 4 weeks to 12 years. Center based infant, toddler, pre-kindergarten and school age and family childcare.

**FEES:** Third-party payments accepted.

**PHONE(S):** 508-755-2238

**WEBSITE:** [www.guildofstagnes.org](http://www.guildofstagnes.org)



**Massachusetts Adoption Resource Exchange**

45 Franklin Street, 5th Floor  
Boston, MA 02110-1301

SERVICES: Registration and referral service for adoption, photo listing, sponsors of Sunday's Child and Wednesday's Child Programs, adoption parties where prospect families meet adoption-ready children, information services via telephone, foster care program.

FEES: None.  
PHONE(S): 617-542-3678, 800-882-1176  
WEBSITE: [www.mareinc.org](http://www.mareinc.org)

**Massachusetts Department of Children & Family (Regional Office)**

185 Church Street  
Whitinsville, MA 01588

SERVICES: Investigates reports of child abuse and/or neglect. Other services include adoption, counseling, emergency shelter for children, parent aid, sexual abuse prevention and treatment and services to battered women.

RESTRICT: None. Some eligibility requirements for voluntary services.

FEES: None.  
PHONE(S): 508-929-1000, 800-540-4799  
HOTLINE: 800-792-5200  
HOURS: Monday-Friday 8:45 - 5:00 pm  
WEBSITE: [www.Mass.Gov/DCF](http://www.Mass.Gov/DCF)

**HEALTH & HUMAN SERVICES**

**Jewish Family Service of Metrowest**

475 Franklin Street, Suite 101  
Framingham, MA 01702

SERVICES: A non-profit agency whose mission is to strengthen lives and build community. Provides social, health and community services throughout the life cycle for people of all ages, faiths and backgrounds, fostered by traditional Jewish values of social responsibility and concern for all members of the community. JFS offers programs for the Care of Elders, Adoptions services, and Family and Children Programs and Network, Assistance for basic needs, and "New Americans" Programs.

PHONE(S): 508-875-3100  
WEBSITE: [www.jfsmw.org](http://www.jfsmw.org)

**Massachusetts Eating Disorder Association**

92 Pearl Street  
Newton, MA 02458

PHONE(S): 617-558-1881,  
866-343-MEDA  
WEBSITE: [www.medainc.org](http://www.medainc.org)

**Planned Parenthood League of Massachusetts**

**Central Massachusetts Health Center**

470 Pleasant Street  
Worcester, MA 01609

**Milford Health Center**

208 Main Street, Suite 201  
Milford, MA 01757

SERVICES: The mission of PPLM is to protect and promote sexual and reproductive health and freedom of choice by providing clinical services, education and advocacy.

Counseling and referral concerning all aspects of reproductive health, birth control, pregnancy, adoption, parental care, abortion and other issues. Provides educational programs, peer and professional training toward reduction of teen pregnancy. Online appointment scheduling.

PHONE(S): 800-258-4448 (both locations)  
WEBSITE: [www.plannedparenthood.org](http://www.plannedparenthood.org)

### **Riverside Community Care**

450 Washington Street  
Dedham, MA 02026

**SERVICES:** Riverside Community Care is a non-profit organization that helps build healthy communities by providing "the help you need close to home." Riverside is a healthcare and human service system that enables individuals and families to continue to live in their own communities, even when facing daunting challenges. With more than 70 programs serving over 60 Massachusetts cities and towns, 24-hours a day, we provide a broad array of services for individuals with mental health issues, substance abuse problems, developmental disabilities and traumatic brain injuries. Outpatient centers in Norwood, Newton, Dedham, Upton. Crisis Stabilization, Respite, Urgent Behavioral, Day Treatment, Partial Hospitalization programs.

**FEES:** Vary, accepts full array of public and private health insurance

**PHONE(S)** (781)329-0909 Central Admin-  
Dedham  
(781)769-8670 Outpatient Norwood  
(781)329-4579 Outpatient Dedham  
(508) 529-7000 Outpatient Upton  
(781)769-8674 (**Psychiatric  
Emergency, TDD Accessible,  
Norwood**)  
(800)529-5077 (**Emergency  
Norwood**)

WEBSITE: <http://riversidecc.org>

### **Seven Hills Foundation**

81 Hope Avenue  
Worcester, MA

**SERVICES:** Seven Hills Foundation's mission is to promote and encourage empowerment of people with significant challenges so that each may pursue their highest degree of personal well-being and independence. Adult and child mental health services, Adult day care, behavioral health services, substance abuse treatment, special education consulting, residential programs. Child residential services, autism services transitional support, short and long term care, child care resources and services. Not all services available in all areas.

PHONE(S): 508-755-2340  
508-890-5584 (TTY)

WEBSITE: [www.sevenhills.org](http://www.sevenhills.org)

### **South Middlesex Opportunity Council (SMOC)**

300 Howard Street  
Framingham, MA 01702

**SERVICES:** A Multi-Service Community based resource, Family & Nutrition Services, Mental Health & Substance Abuse Services, Housing & Homelessness Services, Energy & Financial Assistance, Economic Development Services. SMOC's mission is improving the quality of life of low-income and disadvantaged individuals and families by advocating for their needs and rights; providing services; educating the community; building a community of support; participating in coalitions with other



advocates and searching for new resources and partnerships. SMOC recognizes that racism is a critical barrier to social change and economic justice. SMOC believes every person has a right to be free from violence, including domestic violence and sexual assault, and is entitled to safety in their own homes and neighborhoods. SMOC believes housing is a right, not a privilege and that homelessness should be abolished. Every person has a fundamental right to a decent, safe, healthy and stable home. We believe that any person without a permanent, habitable housing situation is homeless. SMOC believes health care is a right and not a privilege. Every person has a fundamental right to quality, affordable and accessible health care. SMOC believes everyone should have enough nutritious food to eat.

FEES: Varies, 3<sup>rd</sup> Party Payments  
 PHONE(S): 508-620-2300  
 508-620-2310 (FAX)  
 508-872-4853 (TTY)  
 WEBSITE: [www.smoc.org](http://www.smoc.org)

**Visiting Nurses Association of Greater Milford**

25 Birch Street, Building B  
 Milford, MA 01757

SERVICES: Skilled nursing, home health aide, physical therapy, maternal child nursing, mental health nursing, speech therapy, medical social services. End of life care. Caregiver’s support group.

FEES: Most fees covered by insurance or by other funding sources. Sliding scale possible.  
 PHONE(S): 508-473-0862, 800-478-0862

**HOSPITALS**

**Metrowest Medical Center**

**Leonard Morse Hospital** 508-650-7000  
 67 Union Street 508-650-7109  
 Natick, MA 01760

**Framingham Union Hospital** 508-383-1000  
 115 Lincoln Street  
 Framingham, MA 01702

SERVICES: Health Care provider, advanced medicine, clinical trials, home care, hospice, community programs, short-term alcohol treatment program, speech/language pathology services, sleep disorders, behavioral health services, surgical day care unit. Diabetic and cardiac support groups. Geriatric Alzheimer's caregivers program. Women's Health Network, mammography center, and other services.

WEBSITE: [www.mwmc.com](http://www.mwmc.com)

**Milford Regional Medical Center**

14 Prospect Street  
 Milford, MA 01757

SERVICES: Full range of medical and psychiatric services, both outpatient and inpatient. Social Services Department provides counseling, information and referral in: rape crisis, substance abuse, pregnancy counseling, family planning, domestic violence and child abuse. Hospital also has emergency room services, psychiatric evaluations and services, as well as an adolescent psychiatric program. Home health, diagnostic imaging, rehabilitation and sports medicine, classes, lectures, and support groups.

FEES: Insurance billing for inpatient;  
no formal charges for Social  
Service Unit.

HOTLINE: 508-473-1190 (24 hr.)

WEBSITE: [www.milfordregional.org](http://www.milfordregional.org)

## **HOUSING**

### **Eaton Place**

Veterans Memorial Drive  
Franklin, MA 02038

HOUSING: 50 units of federally funded low  
income, one bedroom apartments for ages  
62 years and older. Subject to availability.

RESTRICT: Age, Income and Asset  
PHONE(S): 508-528-5112

### **Franklin Housing Authority**

Central Park Terrace  
Franklin, MA 02038

HOUSING: State Aided Elderly/Disabled  
housing, low income family housing, Group  
home, congregate living facility.

RESTRICT: Income and Asset Qualified

PHONE(S): 508-528-2220

WEBSITE:

[http://franklinma.virtualtownhall.net/Pages/FranklinMA\\_BComm/housing](http://franklinma.virtualtownhall.net/Pages/FranklinMA_BComm/housing)

### **Franklin Commons Apartments**

8 Gatehouse Lane  
Franklin, MA 02038

HOUSING: Apartment living development.  
Includes apartments available to income and  
asset qualified households.

RESTRICT: Income and Asset Qualified

PHONE(S): 508-528-1888

### **Residences at Union Place**

10 Independence Way  
Franklin, MA 02038

HOUSING: One and two bedroom  
apartment living development. Includes  
apartments available to income and asset  
qualified households.

RESTRICT: Income and Asset Qualified

PHONE(S): 508-528-2200

WEBSITE: [www.unionplaceapts.com](http://www.unionplaceapts.com)

### **Town of Franklin – Affordable Home Ownership Programs**

Administrator's Office  
355 East Central Street  
Franklin, MA 02038

HOUSING: Home ownership programs  
available to income and asset qualified  
households. Single family, condominiums,  
over 55 developments. Down payment  
assistant grants. Units available by lottery,  
resale, or first come, first serve. Programs  
and opportunities based on availability.

PHONE(S): 508-520-4949

WEBSITE:

[http://franklinma.virtualtownhall.net/Pages/FranklinMA\\_Admin/Department%20Home%20Page](http://franklinma.virtualtownhall.net/Pages/FranklinMA_Admin/Department%20Home%20Page)

## **INFORMATION AND REFERRAL SERVICES**

### **ADRC of Central Mass**

The Aging and Disability Resource  
Consortium of Central Mass

SERVICES: Options Counseling, Good Information for Good Decisions, is a statewide initiative supporting people and choices of where to live and receive services. Counselors explain long term care, connect you to resources, supports and services meet you wherever you are in hosp. rehab or nursing home. Free service

PHONE: 800-286-6640 (Tri-Valley Inc.)  
508-949-6654 (TTY)

WEBSITE: [www.adrcofcentralmass.org](http://www.adrcofcentralmass.org)

### **Massachusetts 2-1-1-**

United Way/MAIRS

SERVICES: One call links you to HELP in your community. Need help and don't know where to turn? When you need to find essential community services such as shelter, disaster relief, rent or utility bill assistance, an after school program, a food bank, or how to secure care for an aging parent, you can now dial 2-1-1. 2-1-1 is a Call Center and Information Referral telephone line available 24 hours a day/7 days a week. It is free, confidential, multilingual and TTY. When you don't know where to turn, dial 2-1-1. 2-1-1 is the national abbreviated dialing code for free access to health and human services information and referral. This number makes a critical connection between individuals and families seeking services or volunteer opportunities and the appropriate community based organization and government agencies.

PHONE(S) Dial 2-1-1  
1-877-211-MASS (6277)

HOURS: 24 hours/day, 7 days/week

WEBSITE: [www.mass211help.org](http://www.mass211help.org)

Go to web site and search by words or topics, Register to save searches.

## **LEGAL ASSISTANCE/ INTERVENTION**

### **Children's Law Center of Massachusetts**

289 Union Street  
Lynn, MA

SERVICES: Children's Law Center is a private, non-profit law organization dealing with children. The Law Center maintains a statewide phone helpline. Calls are from parents, youth, attorneys, and professionals seeking assistance and guidance on legal matters that impact children. Information and referrals are provided through the helpline. The number is 1-888-KIDLAW8 (1-888-543-5298). Bilingual assistance is available. Issues routinely addressed through intake calls include, but are not limited to, children who are out of school or not receiving the educational services to which they are entitled under federal and state law; emancipation; immigration; rights of children who have "aged out" of foster care or other state human service systems; and, collateral consequences of juvenile court involvement.

HOURS: 9:00 AM – 5:00 PM Helpline

PHONE(S): 781-581-1977  
1-888-543-5298  
(1-888-KIDLAW8)

WEBSITE: [www.clcm.org](http://www.clcm.org)

### **Executive Office of Energy & Environmental Affairs**

100 Cambridge Street, Suite 900  
Boston, MA 02114

SERVICES: If problems cannot be resolved with the gas, telephone or water companies by speaking with them, they will investigate

the complaint and may be able to intervene by negotiating a solution or repayment schedule. A Commonwealth of Massachusetts State Department.

PHONE(S): 617-626-1000  
WEBSITE: [www.mass.gov/eoeea](http://www.mass.gov/eoeea)

**Framingham Court Mediation Services, Inc.**

600 Concord Street  
Framingham, MA 01701

SERVICES: We provide a range of alternative dispute resolution services including, mediation, facilitation at the earliest stage of conflict, arbitration, case evaluation, and mini trials. Mediation is a method of helping people to jointly solve their conflict, to help them to settle it in a way that is satisfactory, agreeable and fair to all parties. For mediation of conflict between neighbors, family members, friends, juveniles, landlords and tenants, etc. Lawyers are utilized in the mediation process.

FEES: varies or none  
PHONE(S): 508-872-9495  
WEBSITE: [www.framinghammediation.org](http://www.framinghammediation.org)

**Gay and Lesbian Advocates and Defenders – GLAD**

30 Winter Street, Suite 800  
Boston, MA 02108

SERVICES: Legal defense for lesbians and gay men in cases involving discrimination, civil rights or AIDS discrimination. Community education. Referrals to lesbian and gay attorneys.

FEES: None.

PHONE(S): 617-426-1350  
HOURS: Monday-Friday 1:30-4:30 p.m.  
WEBSITE: [www.glad.org](http://www.glad.org)

**Massachusetts Commission Against Discrimination**

Worcester City Hall  
455 Main Street, Room 100  
Worcester, MA 02608

SERVICES: Advocacy and legal assistance to those who feel they have been discriminated against in housing, employment or other areas. Educational and legislative support against discrimination.

PHONE(S): 508-799-8010  
HOURS: Monday-Friday 8:45a-4:00pm  
WEBSITE: [www.mass.gov/mcad](http://www.mass.gov/mcad)

**Massachusetts Office of Consumer Affairs  
and Business Regulation**

10 Park Plaza, Suite 5170  
Boston, MA 02116

SERVICES: Consumers may call with any type of problem, especially autos, landlord/tenant and shopping rights. Distributes free consumer education literature and may be able to mediate or otherwise intervene to resolve consumer complaints. A Commonwealth of Massachusetts State Department.

PHONE(S): 617-973-8787  
888-283-3757(Consumer  
Complaint Hotlines)

Hours: 9:00 – 4:30 pm

WEBSITE: [www.mass.gov/oca](http://www.mass.gov/oca)

**Metrowest Legal Services**

63 Fountain Street, Suite 304  
Framingham, MA 01702

SERVICES: This service offers free legal services in civil matters to the poor, elderly disabled and other disenfranchised people in the regional service area. Senior Citizens Law project is an affiliated program that provides legal services to senior citizens. For lawyer referral only, contact the Massachusetts Bar Association.

PHONE(S): 508-620-1830,  
800-696-1501 (TTY, TDD)

WEBSITE: [www.mwlegal.org](http://www.mwlegal.org)

HOURS: Monday-Friday 9am-5pm

**SHELTERS/SERVICES**

**DOVE (Domestic Violence Ended)**

Post Office Box 690267  
Quincy, MA 02269

SERVICES: Provides temporary shelter in a protected environment, individual counseling, support groups available to women in the shelter, a community-based group for women who choose not to leave the home, advocacy guiding the family to welfare and housing agencies and advising victims of legal rights. Also have children's groups, support groups and a referral service.

FEES: Donations accepted.

PHONE(S): 617-471-1234 (24 Hours Crisis)

HOTLINE: 888-314-3683 (24 hours Crisis)

617-770-4065 Outreach &

Family Services Center

WEBSITE: [www.doveinc.info](http://www.doveinc.info)

**New Hope**

140 Park Street  
Attleboro, MA 02703

SERVICES: Domestic and sexual violence services. 24 hour hotline. Temporary shelters for women, children, and elderly women who are victims of domestic violence. Transitional Living program. Past Due utilities and rent bills payment assistance. Counseling, therapy, crisis intervention, psychological assessment. Community support groups, legal advocacy on women's rights and options.

FEES: None.

PHONE(S): 508-226-4015 (Main Office)

HOTLINE: 1-800-323-4637

WEBSITE: [www.new-hope.org](http://www.new-hope.org)

### **Travelers Aid Family Services**

727 Atlantic Avenue  
Boston, MA 02111

**SERVICES:** Programs for families that are homeless or in an emergency situation, provides emergency shelter, scattered site shelters, employment services, homelessness prevention and stabilization and crisis intervention. Emergency transportation linking individuals and families in transition and rapid relocation programs.

**RESTRICT:** Services for Low  
Income households

**PHONE(S):** 617-542-7286

**HOURS:** Monday-Friday, 8:30am-  
4:30pm

After hours emergency:  
617-635-4500

### **SUICIDE PREVENTION**

#### **Samaritans of Boston**

141 Tremont Street, 7<sup>th</sup> Floor  
Boston, MA 02111

Samaritans Inc.  
235 Walnut Street  
Framingham, MA 01702

**SERVICES:** 24 hours a day, 365 days a year telephone befriending program for anyone who is depressed, suicidal, lonely or for family or friends of suicide victims. Non-judgmental, no opinions offered, no tracing or recording of phone calls. Grief Support for survivors. "Write to Us" Program for people not comfortable with the phone (use the above addresses. Programs run by extensively trained volunteers from the community. New volunteers welcome and



needed. Also offers "Safe Place", a support group for family and other "survivors".

FEES: None.  
PHONE(S): 877-870-4673 (Toll Free)  
24 Hour help lines:  
617-247-0220 (Boston)  
508-875-4500 (Framingham)  
WEBSITE: [www.samaritansofboston.org](http://www.samaritansofboston.org)

### **Samariteens**

141 Tremont Street, 7th Floor  
Boston, MA 02111

SERVICES: A hotline that offers confidential peer support and understanding to teens who are struggling with feelings of depression, loneliness, and stress to call and talk about their problems with other teenagers. Grief Support. Volunteers are trained to offer support in a non-judgmental manner. No calls are traced or recorded. All calls are completely confidential. To speak with a teen, call between the hours of 3:00pm and 9:00 pm Mon-Fri and on the weekends 9:00 am to 9:00 pm. At other times the phone will be answered by adult volunteers.

FEES: None.  
PHONE(S): 800-252-8336  
HOURS: 24 Hours  
Website: [www.samaritansofboston.org](http://www.samaritansofboston.org)

## **SUPPORT GROUPS AND SERVICES**

### **AIDS Project Worcester**

85 Green Street  
Worcester, MA 01604

SERVICES: Offers a wide range of testing, counseling, support groups, financial and housing assistance, medical and employment

advocacy, other basic needs, support and advocacy, legal assistance, legislative lobbying, public speaking and education. Anonymous and/or confidential HIV/AIDS testing arranged. Services Franklin and area communities. Support groups meet daily.

FEES: HIV testing is free.  
PHONE(S): 508-755-3773  
HOURS: Monday-Friday 8:00am-5:30 pm  
Free HIV Testing: Monday-Friday, 8:00 a.m.-4:45 p.m.  
WEBSITE: [www.aidsprojectworchester.org](http://www.aidsprojectworchester.org)

### **Alcoholics Anonymous – District 9AA**

P.O. Box 130  
Norfolk, MA 02056

SERVICES: Self-help group for alcoholics; 12-step program. Individuals seeking group support for alcohol dependency problems can obtain information on the group meeting closest to their home. Programs and meetings are nationwide in most cities and towns. Teen AA groups may be available in some communities. Call the office staff to find closest locations and meeting times.

PHONE(S): 617-426-9444 (for the Boston Central Service Area)  
MEETINGS: 1<sup>st</sup> Monday Every Month, Trinity Episcopal Church, Rt. 140 Wrentham, MA 7:30 – 9:00 pm  
WEBSITE: [www.district9aa.com](http://www.district9aa.com)

### **Al-Anon**

AFG of Mass, Inc.  
57 Main Street, Suite 109  
Westborough, MA 0581-1457

SERVICES: Literature Request Center. Al-Anon is a self-help and support group for people who have alcoholic spouses, family members or friends. Meetings help people to learn strategies to better interact and cope with the problem drinker and their own co-dependency.

PHONE(S): 508-366-0556, 9 a.m.-4 p.m.  
WEBSITE: [www.ma-al-anon-alateen.org](http://www.ma-al-anon-alateen.org)

**Al-A-Teen  
AFG of Mass, Inc.**

57 Main Street, Suite 109  
Westborough, MA 0581-1457

SERVICES: Literature Request Center. Support groups for teenagers whose lives are affected by the drinking of a parent or close relative. Young people share experiences, discuss difficulties and learn effective ways to cope with their problems. Any teenager with a family drinking problem is welcome. Al-Anon provides services to spouses, family and friends of alcoholics. Open and closed meetings. Call to obtain a list of local Al-A-Teen or Al-Anon meetings.

PHONE(S): 508-366-0556  
HOURS: Monday-Friday, 9 a.m.-4 p.m.  
WEBSITE: [www.ma-al-anon-alateen.org](http://www.ma-al-anon-alateen.org)

**Birthright**

104 County Street  
Attleboro, MA 02703

79A Main Street  
Framingham, MA 02172

SERVICES: Support for women and girls distressed by an unplanned pregnancy. Offers free pregnancy testing, maternity

clothes, friendship counseling, medical and legal referrals.

FEES: None  
PHONE(S): 508-226-2220 (Attleboro)  
508-620-0657 (Framingham)  
24 HOUR HOTLINE:  
800-550-4900  
WEBSITE: [www.birthright.org](http://www.birthright.org)

**Gamblers Anonymous**

SERVICES: Educational materials on gambling addictions and a network of community-based support groups for the problem gambler. Based on 12-step Alcoholics Anonymous-type model. Meetings are available at many sites in this state and across the country, seven days per week. Services for families of problem gamblers may also be available by referral. Call for locations and times or visit website.

PHONE(S): 888-424-3577  
WEBSITE: [www.newenglandga.com](http://www.newenglandga.com)  
[www.gamblersanonymous.org](http://www.gamblersanonymous.org)

**Milford Area Gay and Lesbian Youth –  
MAGLY**

First Universalist Church  
23 Pine Street  
Milford, MA 01757

SERVICES: MAGLY is a youth-run, adult-supervised, social support organization for all lesbian, gay, bisexual, transgender or concerned youth age 22 and under. MAGLY provides a safe place to meet, find friends and get useful information without fear of being judged or labeled. It offers regular discussion meetings, social time and other activities.



RESTRICT: Age 22 and under.  
FEES: None.  
PHONE(S): 508-473-3589  
MEETINGS: First & third Wednesdays at  
7:00 pm

#### **Narcotics Anonymous (Meeting)**

Federated Church  
171 Main Street, Community Room  
Franklin, MA 02038

SERVICES: For persons with addiction to substances other than alcohol. Based on a 12-step model similar to AA; this program helps persons with drug problems abstain from drug use. Call for additional information.

PHONE(S): 508-528-3803  
MEETINGS: Thursdays 7:30pm

#### **Overeaters Anonymous – Metrowest IG**

PO Box 600  
Needham Heights MA 02094

SERVICES: Meetings available throughout the state and country for men and women who want to share experiences about compulsive eating problems. Uses a 12-step type self and mutual support model to help overeaters understand their problem and make changes to their lives. Website assistance to find a local meeting. Can be contacted for information on closest meeting locations and times near you. Local meetings at Metrowest Medical Center in Framingham and Holliston Congregational Church. Visit website for days and times.

FEES: None.  
PHONE(S) 508-875-0001  
WEBSITE: [www.metrowestoa.org](http://www.metrowestoa.org)

#### **P-FLAG (Parents and Friends of Lesbians and Gays)**

85 River Street, Suite 5A  
Waltham, MA 02454

SERVICES: Support and information for parents and friends of lesbians and gays. Monthly meeting are held to discuss sensitive issues of coping with gender identity-related personal and social issues as well as providing a resource for mutual support.

FEES: None.  
PHONE(S): 781-891-5966  
HELPLINE: 866-427-3524  
E-MAIL: [info@gbpflag.org](mailto:info@gbpflag.org)  
WEBSITE: [www.gbpflag.org](http://www.gbpflag.org)

**Commonwealth of Massachusetts –  
www.Mass.Gov**

The Commonwealth of Massachusetts has a comprehensive website with useful information on just about every subject you can think of.

Go to: [www.mass.gov](http://www.mass.gov) click on “State Government” that will be located on the left hand side of the screen underneath “Government Links”. Then select “Alphabetic List, All Branches” or A-Z Subject Index. Once there you

- [Child Support Enforcement](#)
- [Commission for the Blind, Mass](#)
- [Commission for the Deaf and Hard  
\\_\\_\\_\\_\\_ of Hearing, Massachusetts](#)
- [Commission on Gay, Lesbian,  
Bisexual, Transgender Youth](#)
- [Commission on the Status of Women,  
Massachusetts](#)
- [Commissioner of Probation, Office](#)
- [Committee for Public Counsel  
Services](#)
- [Department of Children and Families\\*](#)
- [Department of Early Education and  
Care](#)
- [Department of Elementary and  
Secondary Education](#)
- [Department of Housing and  
Community Development](#)
- [Department of Labor](#)
- [Department of Mental Health](#)
- [Department of Public Health](#)
- [Department of Public Safety](#)
- [Department of Revenue](#)
- [Department of Transitional Assistance](#)
- [Department of Youth Services](#)
- [Disability, Massachusetts Office](#)
- [Disabled Persons Protection  
Commission](#)
- [Division of Unemployment  
Assistance](#)
- [Executive Office of Education](#)

will find listings and links for all areas of state government as well as helpful links and referrals.

Below is a partial Listing of Departments from the Mass.Gov Site. An asterisk (\*) means the Dept. is included in this publication.

- [Executive Office of Elder Affairs](#)
- [Executive Office of Energy\\*...](#)
- [Executive Office of Health and  
Human Services](#)
- [Executive Office of Housing and  
Economic Development](#)
- [Governor's Council to Address Sexual  
Assault/Domestic Violence](#)
- [Homelessness Commission](#)
- [Housing Court Department](#)
- [Indian Affairs](#)
- [Interagency Council on Housing and  
Homelessness](#)
- [MassHealth \(Office of Medicaid\)](#)
- [Massachusetts Commission Against  
Discrimination\\*](#)
- [Massachusetts Developmental  
Disabilities Council](#)
- [Mental Health Legal Advisors Cmte.](#)
- [Mental Retardation, Department of](#)
- [Office for Refugees and Immigrants](#)
- [Office of the Child Advocate\\*](#)
- [Office of the Governor](#)
- [Probate and Family Court Department](#)
- [Public Housing and Rental Assistance](#)
- [Registry of Motor Vehicles Division](#)
- [Rehabilitation Commission,  
Massachusetts\\*](#)
- [Sex Offender Registry Board](#)
- [Veterans' Services, Department of](#)
- [Victim Assistance, Massachusetts  
Office](#)

